MEDHAVI CHANDRA

PRODUCT/PROGRAM MANAGER — SOFTWARE & HARDWARE PRODUCT DELIVERY

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SUMMARY

Product/Program Manager with 9+ years owning customer journeys, product roadmaps, operations, and program execution end-to-end — across **startups and large corporations like AMD, PTC** on initiatives ranging from **$100K to $100B+** in program scale. Rare **dual software + hardware** fluency: shipped consumer apps, **scaling 0 to 1M+ users in 1 year**, and successfully executed a **year-long, $100B+ AI infrastructure program** — AMD's MI450 "Helios" platform, the rack-scale system anchoring Meta, OpenAI, and Anthropic's next-generation compute buildout — through data-driven, cross-functional leadership.

PROFESSIONAL EXPERIENCE

AMD — Santa Clara, CA *Apr 2025 - Present*

Program Manager

- **Cut program delivery time 25% (16→12 months)** by building AI agents, Model Context Protocol (MCP) integrations, and custom AI skills/plugins that automated planning, forecasting, and cross-team reporting.
- **Own full budget, staffing, schedule, and delivery/execution** for a chiplet in AMD's MI450 "Helios" AI platform — the rack-scale backbone of multi-gigawatt Meta, OpenAI, and Anthropic compute deals worth $100B+ in aggregate program value.

Grimes King Foundation — Fremont, CA *Aug 2024 - Mar 2025*

Foundation Assistant

- **Cut manual operations 90% (100 → 10 hrs/month)** by automating processes and building a scalable operating framework for board.

PTC — Boston, MA *Dec 2023 - May 2024*

Product Manager, Intern

- **Drove a $20M projected ARR opportunity** by aligning engineering, marketing, and leadership on GTM strategy for a Spatial AI product.

CLASP — Boston, MA *May 2023 - Dec 2023*

Product Manager, Intern

- **Attracted 50+ B2B prospects** by shipping an ROI calculator on schedule, hitting every Q4 milestone via KPI-driven sprint planning.

Leap Finance — Bangalore, India *Aug 2021 - Jul 2022*

Product Manager

- **Generated $32M in loans in Q1 (6% above target)** by launching a refinance roadmap built on cross-functional market research.
- **Boosted sign-up conversion 4.4x (9% → 40%)** by redesigning banking-partner onboarding with API-based auto-fill.

Niyo — Bangalore, India *Jul 2017 - Aug 2021*

Product Manager

- **Reached 1M users in year one** by launching a wealth-management app in 3 months through disciplined feature prioritization.
- **Delivered a projected $5M ARR** by building a data-driven engagement and retention program with marketing; named Star Performer.

Head, Customer Experience & Certified Financial Advisor

- **Cut first-response time by 83% (6 hrs → 1 hr) and hit 90%+ customer satisfaction** by redesigning support workflows.

EDUCATION

Babson College, F.W. Olin Graduate School of Business — MBA, Business Analytics & Machine Learning (STEM) and Entrepreneurship *May 2024*

- **Top 1% of class** for building a Machine Learning model that predicted loan defaults with 90% accuracy.

Delhi University — B.Com with Honors (First Division) *May 2017*

PUBLICATIONS

Co-author, Harvard Business Review case studies examining Info Edge's journey, strategic pivots, AI investments, international expansion, and VC vs. PE business models — **adopted by top business schools** for teaching entrepreneurship:

- Naukri.com - The Business of Internet in India
- Corporate Venture Fund in India